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Request for Quotation
Software Defined Wide-Area-Network (SD-WAN)
and Hosted Telecommunications

SD-WAN

The Missouri Housing Development Commission (MHDC) is seeking proposals and pricing for a managed Software Defined Wide-Area-Network (SD-WAN) between its offices and data center as listed below. The SD-WAN would incorporate such technologies such as VeloCloud™ or variation, which is capable of managing traffic to the application level. The SD-WAN should be a fully managed SD-WAN where the vendor is responsible for monitoring and all break-fix actions. The SD-WAN should have two separate ISP carriers at each location. One carrier will be considered the primary (SLA preferred) with speed of 100 Mbps down and 100 Mbps up. A secondary separate carrier should have 100 Mbps down and 100 Mbps up, if possible. Locations for the SD-WAN: connections:

Data Center
9050 NE Underground Drive
Kansas City, MO 64161

Kansas City Office Space
920 Main Street
Kansas City, MO 64105

St. Louis Office Space
505 N. 7th Street
St. Louis, MO 63101

Telecommunications

MHDC is seeking managed hosted telecommunications package to be provided on the vendor's network backbone. The telecommunications system should include basic phone services/features and voicemail. MHDC is not seeking any extended unified communications features, such as messaging, video or desktop integration.

138 Total DIDs
132 Desk phones (Polycom 400 series or equivalent)
6 Conference Phones (Polycom 6000 series or equivalent)

Responses

Proposals should break-out pricing on each component, and also include estimated fees and taxes. Respondents should also include detailed information about their product, technology and services being offered.

Respondents may contact James Kalthoff, Director of Information Technology, for any questions and to submit configuration and pricing proposals.

jkalthoff@mhdc.com
816-759-6840

Pricing and negotiations are expected to be concluded by **March 1, 2018**.

