



REQUEST FOR QUOTE – IT Data Services

Missouri Housing Development Commission
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Items: Internet Connectivity Services

Due: September 21, 2011, 5:00 PM

Deliver to: itquotes@mhdc.com (optional hard-copies can be delivered to above address)

Questions: itquotes@mhdc.com

The Missouri Housing Development Commission (MHDC) is requesting quotes for Internet connection to its office at 3435 Broadway, Kansas City, Missouri.

MHDC currently has 3 Mbps of connectivity provided by AT&T and an additional 3 Mbps of connectivity provided by TW Telecom. Both of these connections are with T1 lines. Please note, MHDC does have a fiber connection coming into its data center via AT&T as part of a DS3 private line that MHDC utilizes for communications to its satellite office. MHDC is looking to replace its two 3 Mbs AT&T and TW Telecom connections with one Internet connection between 45 and 100 Mbps.

General Specification/Requirements:

1. At least 45 Mbps, but no more than 100 Mbps; both upstream and downstream.
2. No limitations or caps data usage. No bandwidth throttling.
3. Managed equipment, router.
4. 3-Year Term.
5. 24 x 7 hours connectivity with a minimum assurance of 98%.
6. 24 x 7 help desk support available.
7. Subnet of at least 16 static publicly routable IP addresses is required.
8. Provide all necessary equipment and installation to terminate in MHDC data center.
9. Descriptions of additional services provided by ISP to customer.

Note: MHDC is committed to supporting small business enterprises, including socially or economically disadvantaged enterprises such as disadvantaged, women-owned, minority-owned, and Section 3 certified business enterprises in its purchasing programs. Please indicate, if applicable, your participation as any of the small business enterprises listed above.